

Reasonable actions on inability to verify

Non matching	Last Name	Address	SSN/ITIN	DOB
Possible Reasons	<ul style="list-style-type: none"> ✓ Maiden Name ✓ Change of Name 	<ul style="list-style-type: none"> ✓ Change of address 	<ul style="list-style-type: none"> ✓ Child ✓ No credit history ✓ Non resident 	<ul style="list-style-type: none"> ✓ Not furnished ✓ Non resident ✓ Credit header incorrect
Possible Solution	<ul style="list-style-type: none"> ✓ Marriage license ✓ Drivers License ✓ Interested party confirmation 	<ul style="list-style-type: none"> ✓ Validate prior address match ✓ Contact customer for previous address 	<ul style="list-style-type: none"> ✓ Obtain W-9,8,7 ✓ Request customer complete SS-5 ✓ SSN card ✓ Passport Number and country issued 	<ul style="list-style-type: none"> ✓ Driver's License ✓ SSN card ✓ Birth Certificate

W-7: application for IRS Individual Taxpayer Identification number (ITIN). A TIN number can also be a SSN number. Resident aliens who cannot be given an SSN use their IRS individual taxpayer identification number (ITIN) as their TIN. Get form at www.irs.gov.

W-8: see above, but for a disregarded domestic entity (aka: company (LLC)) that has a foreign owner.

W-9: a tax form which certifies the ITIN number. Can also certify that your SSN is correct.

SS-5 form: application for an SSN card (for newly issued card, replacement card, or name change). Get form at www.ssa.gov.